
**SUGAR MOUNTAIN RESORT
MEMORANDUM**

TO: GUESTS AND EMPLOYEES
FROM: GUNTHER JOCHL
SUBJECT: CORONAVIRUS UPDATE
TODAY'S DATE: MARCH 16, 2020

Sugar Mountain Resort will suspend operation effective at 4:30, Tuesday, March 17.

We continue to implement the following measures to ensure a clean and healthy environment:

- As always, we are committed to the highest safety, health, and sanitation standards. We communicate and reinforce with guests and employees to follow hygiene practices, including cough and sneeze etiquette, hand sanitizing procedure, and staying home when sick.
- We are taking further steps by adding extra hand-washing supplies and hand sanitizing stations in public areas, restrooms, and employee areas, as well as increased cleaning and disinfecting protocols throughout the resort.
- Gatherings of people will be limited to small groups.
- On-property first responders are trained in first aid, biohazard cleanup, and CPR.
- We are educating employees on COVID-19 awareness to make better-informed decisions.
- If a guest has the desire to distance themselves from another guest, they can request to ride the lift by themselves. Sugar Mountain Resort has several open chairlifts to access the open terrain.

Thank you for sharing a wonderful 50th winter season with us and we look forward to welcoming you back for the summer season.